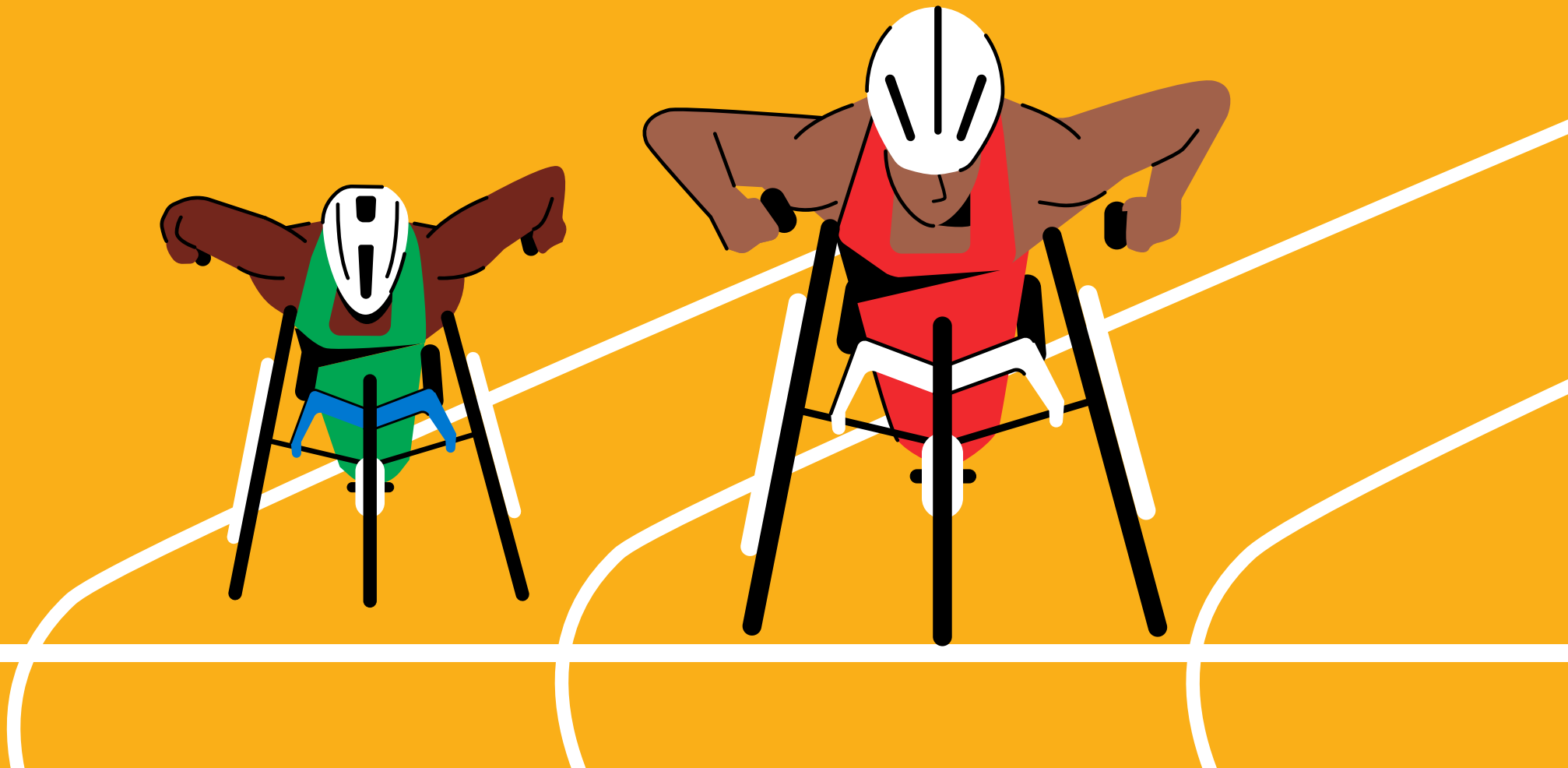# SUPPLEMENTARY ANNEX: SMARTPHONE APPLICATIONS

SMARTPHONE APPLICATIONS

Apps

Every visitor to Japan is required to have a smartphone and to download, install and run two smartphone applications (apps): a health reporting app and a Contact Confirming app* (COCOA). These will support entry to Japan, daily health reporting and contact tracing in case of having close contact with a COVID-19 patient. A high-level overview of each app is provided below.

*More information about the apps will be provided when confirmed, no later than the April 2021 update of this Playbook.

Health reporting app

Overview
A health reporting app (official name tbc) is currently under development by the Government of Japan. For Tokyo 2020, the health reporting app also supports infection prevention measures at venues and measures to prevent the outbreak of clusters. You may need to download and install this app before you travel to Japan to input health information before your arrival – in particular to upload your negative COVID-19 test certificate in order to be allowed to enter into Japan.

Functions
Daily health reporting
You will need to input your body temperature (taken through other means, for example a thermometer, as this is not enabled by app) and whether or not you have any symptoms. This information will be transferred to Tokyo 2020, for monitoring by each organisation's COVID-19 Liaison Officer and the responsible Functional Area in Tokyo 2020.

GPS location information storage
The app automatically stores GPS location information (movement tracking and movement logs, following user consent).

Functions for immigration
It also provides functions for immigration such as negative certificate uploading.

Languages
English, Japanese, French, Simplified Chinese, Spanish and Korean.

Privacy policy and data protection
A privacy policy will be prepared in accordance with the relevant privacy and data protection laws and regulations.

SMARTPHONE APPLICATIONS

Contact Confirming App (COCOA)

Overview

The COCOA app enables you to receive notifications about the possibility of contact with someone infected with COVID-19, while ensuring anonymity for your privacy. The app was released in June 2020. It uses the short-range communication (Bluetooth) function on smartphones and uses the Exposure Notification framework developed by Google and Apple, adopted by many countries for a similar purpose.

You are not asked to enter your name, phone number, e-mail address or other information that could identify you. Information on close contact with other smartphones is encrypted and recorded only in your smartphone and is automatically disabled after 14 days. Administrative agencies or third parties will not use or collect contact records or personal information.

Download more information about COCOA in English

Language

At the moment, Japanese, English and Chinese are supported. The final supported languages for the Games are to be confirmed.

Download Links

iOS - Download

Android - Download

SMARTPHONE APPLICATIONS

Frequently Asked Questions

Q1. What about those without smartphones?
A1. All visitors to Japan are required to have a smartphone. In the exceptional case of someone arriving without one, an alternative solution will be explored. Those who are unable to input the data by themselves, for example elderly people, will be able to appoint a proxy.

Q2. I am already using a contact tracing app in my base country. Do I also need to install COCOA? And if so, how do I switch to COCOA?
A2. Yes, the Japanese authorities require you to install COCOA. If you already have a Contact Tracing app installed that uses the Exposure Notification (EN) framework of Apple and Google, you will need to turn it off before COCOA will work.

Q3. If I am notified by an app that I was in contact with an infected person, what do I do?
A3. Let your COVID-19 Liaison Officer know immediately. They will tell you what happens next.